

## Frequently Asked Questions

### **What is the Domestic Violence Response Team?**

The Domestic Violence Response Team is a twenty-four hour a day, seven-day a week program created to assist victims of domestic abuse. Team members will be called upon by the local Police to assist victims at the police station or hospital by providing them with support and information. The goal of the program is to provide victims with the knowledge to make informed decisions based upon the options available to them.

### **Do I need specialized training?**

Yes, Providence House will provide training to you at no charge. As a team member volunteer, you will initially receive forty hours of training, conducted over a six to eight week period. This training will give you an understanding of what domestic violence is all about and leave you prepared to respond and provide assistance to victims.

### **Are there special qualifications to become a member?**

Applicants must possess minimal qualifications; no experience is necessary. The following is a list of the minimum standards:

- 18 years of age or older
- Resident or employed in Burlington County
- Valid New Jersey driver's license
- Available transportation
- No criminal history
- Good listening skills

### **How often will I be on-call?**

With a full running staff, the response team will need volunteers to be on call four 12-hour shifts per month. During that time, you will be required to respond within 20 minutes to the police station as needed. You will schedule your availability with the team leader.